

Privacy Policy

# **Privacy Policy**

Last updated: October 2025

This Privacy Policy describes how **JWT Law Group, PLLC** ("JWT Law," "we," "our," or "us") collects, uses, manages, and protects personal information obtained through our website (**www.jwtlaws.com**), online contact forms, text messaging (SMS) communications, and other client interactions.

JWT Law is committed to protecting your privacy and maintaining the confidentiality of client information. Nothing in this policy is intended to create an attorney-client relationship or diminish any legal or ethical obligations owed to existing or prospective clients.

## 1. Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, email address, phone number, and mailing address.
- Case or Inquiry Information: Details you voluntarily provide via web forms, email, or text messages.
- Billing and Payment Information: If you engage our firm for paid services.
- **Technical Information:** IP address, browser type, operating system, and website usage data (through cookies or analytics).

### 2. How We Use Your Information

JWT Law uses personal information only for legitimate business and legal purposes, including to:

- Respond to inquiries and provide legal services;
- Send case updates, scheduling reminders, and billing notifications;
- Communicate via SMS, phone, or email with consenting clients;
- Maintain and improve our website and communications; and
- Comply with applicable laws and ethical obligations.

# 3. SMS Messaging & 10DLC Compliance

JWT Law uses SMS (text messaging) to communicate with clients and contacts who have provided their mobile number and consented to receive such messages.

# **Opt-In Consent:**

By submitting your phone number to JWT Law through our website, contact form, or client intake process, you authorize us to send you text messages and notifications related to appointments, case updates, and firm communications.

Message and data rates may apply.

# **Opt-Out:**

You may opt out of receiving SMS messages at any time by replying **STOP** to any text message. To receive assistance, reply **HELP** or contact our office at (305) 328-9448. JWT Law does **not** share, sell, or rent your mobile information with third parties for marketing or promotional purposes.

# 4. Cookies and Website Tracking

Our website may use cookies and analytics tools (such as Google Analytics) to measure website performance and improve user experience. You may disable cookies through your browser settings, though some features may not function properly.

#### 5. How We Share Information

We do **not** sell or rent personal information. JWT Law may share limited information with:

- Authorized employees, consultants, or service providers who support firm operations;
- Third-party vendors for billing, IT, or communication services (under confidentiality agreements);
- Legal authorities or regulators as required by law.

All third-party vendors are obligated to protect your information consistent with this policy and applicable privacy laws.

#### 6. How We Protect Your Information

JWT Law uses physical, administrative, and technical safeguards — including encryption, password protection, and access controls — to prevent unauthorized access, disclosure, or misuse of your personal information.

# 7. Your Privacy Rights

You may request access to, correction of, or deletion of your personal data by contacting us at **privacy@jwtlaws.com**.

We will comply with applicable legal and ethical retention requirements before deleting any client records.

# 8. Children's Privacy

Our website and communications are not directed to children under 18. We do not knowingly collect information from minors.

# 9. Changes to This Policy

We may update this Privacy Policy from time to time. The most recent version will always be posted at https://www.jwtlaws.com/privacy-policy, with the updated effective date.

# 10. Contact Us

For questions or privacy-related requests, contact:

JWT Law Group, PLLC

Attn: Privacy Officer 2020 Salzedo Street, Suite 300 Coral Gables, FL 33134

Email: privacy@jwtlaws.com
Phone: (305) 328-9448
Website: www.jwtlaws.com